

BRITANNIA LOSS PREVENTION INTERACTION WITH MEMBERS

As part of our service to Members, one of our strategic loss prevention goals is to enhance and optimise the way we engage with our Members.

Interactions with Members take place in a variety of ways, including face-to-face meetings and seminars, virtual events and written communications. We share information on current industry best practices and initiatives, while endeavouring to learn about Members' particular experiences and issues as well as the challenges with which we may be able to help.

In order to provide Members with practical and relevant information in an efficient and timely manner, we would now like each of our Members to nominate a preferred contact point for technical and operational risk matters. This is likely to be the head or a senior representative of the Operations and/or Technical departments, with knowledge and expertise in company policies and operational procedures, cargo management and personnel matters.

This initiative will also help us to share more effectively mutually relevant risk and loss reduction updates on key industry issues.

We would be grateful if Members could provide us with contact details using the link below:

[Contact point for technical and operational risk matters](#)

Any questions please contact the Loss Prevention team via email: lossprevention@tindallriley.com